The Puzzle Palace: Inside The National Security Agency, America's Most Secret Intelligence Organization
In this remarkable tour de force of investigative reporting, James Bamford exposes the inner workings of America’s largest, most secretive, and arguably most intrusive intelligence agency. The NSA has long eluded public scrutiny, but The Puzzle Palace penetrates its vast network of power and unmasksthe people who control it, often with shocking disregard for the law. With detailed information on the NSA’s secret role in the Korean Airlines disaster, Iran-Contra, the first Gulf War, and other major world events of the 80s and 90s, this is a brilliant account of the use and abuse of technological espionage.

It’s hard to take a fresh look at a book that has already been so well reviewed, but I feel that I do have a few more worthwhile comments, hence another review. Even though PUZZLE PALACE has been around for eighteen years, it still seems to be the best researched book on NSA that’s available. It would be nice if Bamford could update us on what has happened in those intervening years. None of the following is classified information. I was an enlisted man in the Army Security Agency, stationed in the Philippines, from 1955 to 1957. I had been trained as a French Linguist at the Army Language School. It wasn’t until I got to the Philippines that I even knew that there was an organization known as the National Security Agency (NSA). Even more amazing is the fact that, until I read Bamford’s book, I had no idea how what I was doing fit into the scheme of things. Thanks, James Bamford, for clearing that up for me some forty five years later. Better late than
never, they say. What I think that Bamford has done so well is to tell the true story of the creation of a modern "Frankenstein's Monster." He presents a cogent case for the very real need for communication interception and code breaking in the early days of NSA's existence. He proceeds to take us through, step by step, the process whereby a protector of our freedoms seems to have evolved into a threat to those very freedoms. According to Bamford, the communications security community seems almost paranoid in their fears that "unless we absolutely control it, it's dangerous." They are devious enough to get around any and every safeguard to the privacy of the individual that might be established. To wit: Jimmy Carter, when he was President, put a few safeguards in place.

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